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# Lifeline

## Phone and Internet Assistance Program

People across the United States rely on phone and internet to stay connected to family, work, education, and essential services. The Lifeline Program provides a monthly benefit to reduce or eliminate the cost of these connectivity services for qualified households.

## PROGRAM RULES

- Lifeline is available only to subscribers who can document their eligibility.
- Only one Lifeline benefit is permitted per household.
- Subscribers are required to recertify their eligibility every year.

**For more information, please visit our website**

**[www.lifelinesupport.org/ls/](http://www.lifelinesupport.org/ls/)**

**More than  
10 million  
people  
across the  
United  
States rely  
on Lifeline**



Millions of people across the United States have no access to the internet services needed to work, learn, and communicate. In an effort to connect people to the services needed to participate and function in today's digital world, the Lifeline Program now includes the option to choose internet.

## HOW IT WORKS

Lifeline offers a monthly benefit of \$9.25 to eligible subscribers, or up to \$34.25 to those living on Tribal/Native lands. Subscribers may receive the benefit on either:

- Home phone
- Cell phone
- Mobile and home internet
- Internet-phone bundle

To get started, a consumer must select a participating Lifeline service provider in their state and apply for Lifeline through the provider. The provider then supports the consumer through the application process and verifies eligibility. Once enrolled, the provider begins delivering the monthly benefit to the consumer.

In addition to the \$9.25 monthly benefit, Lifeline subscribers are not billed the monthly federal Universal Service charge (up to \$2.50 per month, depending on the provider).

## ELIGIBILITY

Consumers are eligible for a Lifeline benefit if they are currently enrolled in one of the following programs:

- Medicaid
- SNAP (Supplemental Nutrition Assistance Program) or Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Veterans Pension and Survivors Benefit
- Tribal-specific programs: *Bureau of Indian Affairs General Assistance, Head Start- those meeting the income standard, Tribal Temporary Assistance for Needy Families (Tribal TANF), or Food Distribution Program on Indian Reservations*
- Income-based eligibility (at or below 135% of the federal poverty guidelines)