

Craigville Telephone Company, Inc.  
Restoring Internet Freedom Order ISP Disclosure

**Network Management Practices**

*Blocking:* CRAIGVILLE does not block or otherwise prevent end user access to lawful content, applications, service, or non-harmful devices in any way.

*Throttling:* CRAIGVILLE does not degrade or impair access to lawful Internet traffic on the basis of content, application, service, user, or use of a non-harmful device.

*Affiliated Prioritization:* CRAIGVILLE does not directly or indirectly favor any traffic, except that VoIP traffic may have a quality of Service priority, and all VoIP traffic is treated equally.

*Paid Prioritization:* CRAIGVILLE does not receive payment, monetary or otherwise, directly or indirectly, for the delivery of traffic.

*Congestion Management:* CRAIGVILLE's only congestion management is to purchase additional upstream bandwidth.

*Application-Specific Behavior:* CRAIGVILLE does not block or rate-control specific protocols or protocol ports in any way.

*Device Attachment Rules:* CRAIGVILLE has no restrictions based on devices.

**Service Description**

Fiber Optic and Copper (DSL) based broadband: CRAIGVILLE offers fiber optic and copper (DSL) based broadband for both residential and business customers. Internet service is offered at speeds ranging from 10Mbps to 1Gbps.

**Commercial Terms**

*Price:* Customers sign a one year agreement for service. Broadband internet prices range from \$31.95 to \$149.95 depending on the speed of the service ordered. For additional details go to [adamswells.com/services/internet/](http://adamswells.com/services/internet/).

*Privacy Policies:* CRAIGVILLE does not inspect, store, or sell network traffic or use it for any other purpose

*Service Contact Information:* CRAIGVILLE maintains a customer service department available by telephone (260-565-3131) or email (support@adamswells.com).